Additional Pricing Information

Additional User

An additional login is just $10 per User. This is a spare login that you can use as you need to or if you have new staff begin work. You can have multiples of these if needed.

Mobile Views

Creata offers Mobile views. This allows users to manage their Customers, Leads and Opportunities along with other Jobs from out-of-office locations.

Mail Server

The Mail Server enables the emailing of Quotes, Invoices and other Communications to clients.

Maps Server

Provides addresses of Australia and New Zealand

Tracking Email Server

This is for all communications with Customers. Invoices, quotes, single emails and broadcasts are managed through our Tracking Email Server. We track and verify your customer email addresses & validate them.

Modules

Modules are components of our system that give you access specific functions. You can subscribe to our available Modules or you can request the development of your own Modules. These are only turned on with on-boarding.

On-Boarding

Creata evolves quickly, therefore we have developed on-boarding instead of traditional training sessions. On-boarding targets client goals specifically. It is focuses on those business requirements highlighted & quoted on and is a better way to ensure fast user adoption. Alongside on-boarding, we provide videos, documentation, ticketed support as well as email and phone support.

Upgrades & Upgrade Insurance

Based on your package and your modules, we schedule an upgrade Bi-Yearly from your initial istallation or last upgrade. We upgrade over a 7 day period and then provide 30 days of support, which is non refundable. The Bi-Yearly upgrade normally takes 40 minutes to cover all of the changes that will occur. We like to do this with your office Champion who will review the process and assist other Users with adoption.

Business Packages

The Business Package has the addition of a Bi-Yearly upgrade. With the upgrade, you will receive on-boarding to get you up and running with Creata ensuring you benefit from the most recent updates & feature changes in Creata.

Premium Packages

The Premium Package includes an hourly meeting every 3 months on the realignment of processes and functions that our team have added to Creata in the Upgrade. This is ideal for Premium customers who typically have added modules. This realignment is for 2 modules. Additional time may be needed if the system in place, has more than 2 Modules or additional custom Modifications.

Ticketing Support

This is a Login Portal for all users to submit Tickets for receiving Tech Support.

CreataCRM
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Prices do not include GST. Modules are only activated with on-boarding. Refer to T/Cs